

Let's get started

Easy to follow instructional manual

To start with is a quick guide if you just want to get up and running fast. Then we will look into our system in more detail, looking at some of our great features.

We have tried to keep it short and sweet for you... so let's get going!



Send a quick campaign

(just click on Send SMS)

The screenshot displays the 'Message Box' web application interface. The browser address bar shows the URL: `http://messagebox.textmarketer.co.uk/#!sendmessage/msg=&to=`. The page header includes the 'textmarketer' logo with the tagline 'We deliver. You save.', the 'messagebox' logo, and a '126 credits' balance with 'Purchase' and 'Log out' buttons. A navigation bar shows 'Main Menu > Send Message' and a 'Go to...' dropdown.

The main content area is divided into four numbered sections:

- 1. Numbers**: A 'To' field containing three phone numbers: 07795146133, 07795123432, and 07977201187.
- 2. Message**: A 'Message' field containing the text: 'Hello we are offering 20% off all meals this Friday! Some come down and see us at Chez Nous'. Below the field, it shows '91 Chars' and '521 Max Chars'. A 'Save to Message Library' button is at the bottom.
- 3. Sender ID**: A 'Sender ID' dropdown menu set to 'MySenderID' with a 'Save' button. A 'Campaign Name' field contains 'Optional Campaign ID...'.
- 4. Send**: A 'Send' button with an envelope icon, a 'Scheduled Send' button with a calendar icon, and a 'Cancel' button with an 'X' icon.

A right-hand sidebar contains a 'Help' section with links to 'Instructions' (with a 'Watch Instructional Video' button), 'Instruction Manual', and 'Ask a Question' (with a 'Question' dropdown and a text input field).


The footer displays account details: 'Company: Chez Nous', 'International: Disabled', 'Credits Remaining: 126', 'Sender ID: MySenderID', and 'Account Number: 13746'.

Send a quick campaign

(just click on Send SMS)

1. Numbers

1. Numbers


 To


07795146133
07795123432
07977201187


Above is the numbers box. You can type numbers in manually or paste them in separated by a comma or on separate lines as above. The 'To' button on the left is where you can select your saved contact groups.


2. Message

2. Message

 Message


 Fields ▾

 Stop

 URL Shorten

Hello we are offering 20% off all meals this Friday! Some come down and see us at Chez Nous

Not writing91 Chars521 Max Chars

 Save to Message Library


This is the message box where you type your message in that you want to be sent out. Do not copy and paste messages in here because you will get hidden characters that can cause errors.

Send a quick campaign

(just click on Send SMS)

3. Sender ID

3. Sender ID


Sender ID:  Save



Campaign Name:

Here is the sender ID where you can write who the message is from, e.g your company name. Or select one of your numbers in the drop down, free reply number or your virtual mobile number.

4. Send

4. Send

 Send

 Scheduled Send  Cancel

Then all you do is hit send, couldn't be easier. If you press the 'Scheduled Send' button you can select an exact date and time for your message to be sent out.

And that's it, you have sent your campaign.

But now we are going to look at some of the other great features in message box and in a little bit more detail.



Sending a campaign

(just click on Send SMS)

2. Message

Message: Hello we are offering 20% off all meals this Friday! Some come down and see us at Chez Nous

Fields: ▼

Stop

URL Shorten

Not writing 91 Chars 521 Max Chars

Save to Message Library

2. Message

Message: New Menu! We have a new great menu here at Chez Nous on line here [www.cheznous.com](http://m0r.at/bF)

Fields: ▼

Stop

URL Shorten

Not writing

It'll replace the URL you have in your text by a short one that'll forward to the same page

2. Message

Message: New Menu! We have a new great menu here at Chez Nous on line here <http://m0r.at/bF>

Fields: ▼

Stop

URL Shorten

Not writing

Saved messages - Message button

If you have saved messages in your message library, you can simply click the 'Message' button and use one. The chosen message will then be populated in for you to use or make any amendments.

Personalise messages - Fields button

By clicking the 'Fields' drop down you can select additional fields from your contacts such as name or custom data fields.

Unsubscribe tool - Stop button

Press the 'Stop' button to add the unsubscribe text at the end of the message.

Save your message - Save to Message Library button

Simply click the 'Save to Message Library' button to save your message as a template to use for another time.

URL link shortner - URL Shortner button

When you add a URL into the message box the button will become clickable, simply click and it does the rest for you.

Create groups and add contacts

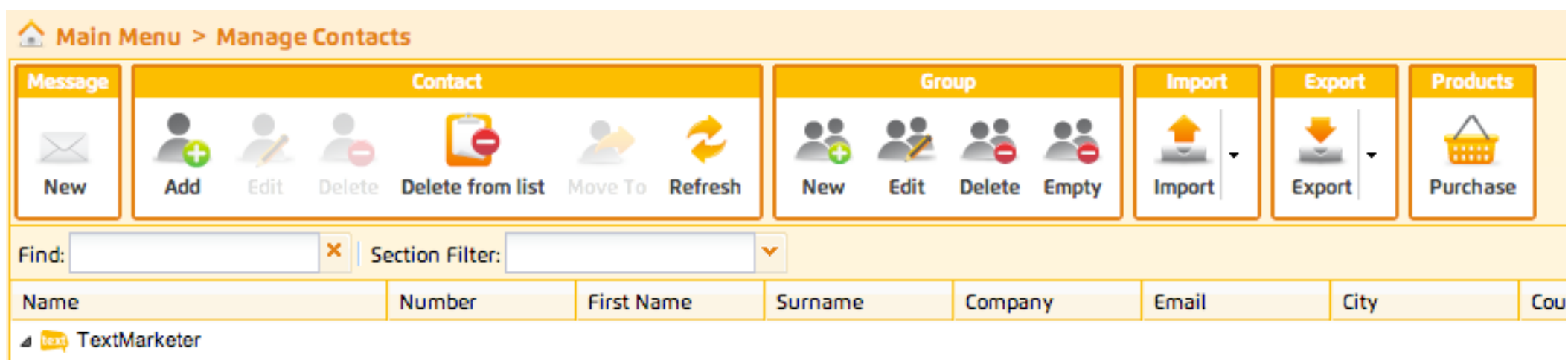
(just click on Manage Contacts)

The screenshot shows the TextMarketer Message Box web application. The browser address bar displays the URL: <http://messagebox.textmarketer.co.uk/#!sendmessage/msg=&to=>. The page features a top navigation bar with the TextMarketer logo, a version number (V1.00.67), and a 'Main Menu > Manage Contacts' breadcrumb. The 'Manage Contacts' section includes a toolbar with buttons for 'Message' (New), 'Contact' (Add, Edit, Delete, Delete from list, Move To, Refresh), 'Group' (New, Edit, Delete, Empty), 'Import', 'Export', and 'Products'. Below the toolbar is a search bar with 'Find:' and 'Section Filter:' fields. A table lists contacts under the 'Special Offer (8)' group, with columns for Name, Number, First Name, Surname, Company, Email, City, Country, and Custom Data. The table contains 8 rows of contact information. Below the table are sections for 'Existing Customers (0)' and 'Inboxes'. On the right side, there is a 'Help' sidebar with links to 'Instructions', 'Watch Instructional Video', 'Instruction Manual', and 'Ask a Question'. The bottom status bar shows 'Company: Chez Nous', 'International: Disabled', 'Credits Remaining: 126', 'Sender ID: MySenderID', and 'Account Number: 13746'.

| Name | Number | First Name | Surname | Company | Email | City | Country | Custom Data 1 | Custom Data 2 | Custom Data 3 | Custom Data 4 |
|------------------------|--------------|------------|----------|---------|-------|-------------|---------|---------------|---------------|---------------|---------------|
| TextMarketer | | | | | | | | | | | |
| Special Offer (8) | | | | | | | | | | | |
| | 447795146152 | Dean | Lardner | | | Southampton | | | | | |
| | 447794134128 | Nathan | Auckland | | | | | | | | |
| | 447784137283 | Kris | Pea | | | | | | | | |
| | 447798146132 | Lex | Gerrard | | | | | | | | |
| | 447748173248 | Tom | Mullet | | | | | | | | |
| | 447738459982 | Sarah | Jones | | | | | | | | |
| | 447792674237 | Ashley | Canio | | | | | | | | |
| | 447783452781 | Alan | Glinson | | | | | | | | |
| Existing Customers (0) | | | | | | | | | | | |
| Inboxes | | | | | | | | | | | |

Create groups and add contacts

(just click on Manage Contacts)



The toolbar lets you edit, add or delete contacts and groups. To start a new contact group simply click on the Text Marketer drop down on the left and then click the 'New' button in the toolbar 'Group' section above. You can import contacts from Google, Mailchimp,

CSV, Excel and many other types by using the 'Import' button. Then by selecting contacts or groups you simply edit or delete using the appropriate button. You can also export your contact groups by using the 'Export' button and selecting your file preference.

Create groups and add contacts

(just click on Manage Contacts)

info Click on the column headers and drag them to match the relevant column in your data.

| Number | First Name | Surname | Company | Email | City |
|--------------|------------|-----------|----------------|----------------|------|
| | First Name | Surname | Email | Company | |
| 447888211211 | John | Smith | info@jon.com | Smith & Jo... | |
| 447888211211 | George | Jones | smith@fred.com | Blythe & Co | |
| 447888211211 | Helen | Frederick | fred@jon.com | Bedsrus | |
| 447888211211 | Richard | Balls | paul@hurts.com | Frampton Smith | |
| 447888211211 | Jake | Johns | david@klo.com | Junior & P... | |

Click on the column headers and drag them to match the relevant column in your data.

| Surname | Email | Company | City |
|-----------|----------------|----------------|------|
| Surname | Email | Company | |
| Smith | info@jon.com | Smith & Jo... | |
| Jones | smith@fred.com | Blythe & Co | |
| Frederick | fred@jon.com | Bedsrus | |
| Balls | paul@hurts.com | Frampton Smith | |
| Johns | david@klo.com | Junior & P... | |

When you import your contacts you might notice that some of the data fields might not match the headings, this is very easy and quick to solve. Simply click and drag the required heading you want to move and drop it where you want that heading to be.

In this case we wanted the email and company headings to swap, so by clicking and dragging the email heading we dropped it on the company heading, you can see on the right how it has changed.

Create groups and add contacts

(just click on Manage Contacts)

| Name | Number | First Name | Surname | Company | Email | City | Country | Custom Data 1 | Custom Data 2 | Custom Data 3 |
|------------------------|--------------|------------|----------|---------|-------|-------------|---------|---------------|---------------|---------------|
| TextMarketer | | | | | | | | | | |
| Special Offer (8) | | | | | | | | | | |
| | 447795146152 | Dean | Lardner | | | Southampton | | | | |
| | 447794134128 | Nathan | Auckland | | | | | | | |
| | 447784137283 | Kris | Pea | | | | | | | |
| | 447798146132 | Lex | Gerrard | | | | | | | |
| | 447748173248 | Tom | Mullet | | | | | | | |
| | 447738459982 | Sarah | Jones | | | | | | | |
| | 447792674237 | Ashley | Canio | | | | | | | |
| | 447783452781 | Alan | Glinson | | | | | | | |
| Existing Customers (0) | | | | | | | | | | |
| Inboxes | | | | | | | | | | |

By clicking on the 'Text Marketer' drop down you will reveal all your saved contact groups. You can then edit, delete or add contacts by using the toolbar above. You can click and drag contacts between

groups making it easier to manage and organise them. Inboxes is a record of all the contacts that replied to your messages, by Keyword and virtual numbers.

Delivery reports and keywords

(just click on Message Control)

The screenshot shows the Message Box web interface. The top navigation bar includes the 'textmarketer' logo, 'messagebox' logo, and a '126 credits' balance. The main menu is 'Message Control'. The interface is divided into several sections:


- Message Control:** A table showing delivery reports for two messages.











| Date | Message | Volume | Credits | Campaign | Groups |
|-----------------|---|--------|---------|------------|--------|
| Sep 17 14:42:08 | Text JAKE 88802 | 1 | 1 | 1347889146 | |
| Sep 17 10:50:06 | DEAL! Chez Nous is giving you £15 off an... | 122 | 122 | 1347872528 | |
- Outboxes:** A list of scheduled and sent items.
 - Scheduled Items
 - Sent Items
 - API Sent Items
- Inboxes:** A list of keywords and their status.
 - DTRC - unsubscribe keyword (0)
 - XAZCA - Free code on 88802 (0)
 - JAKE - unsubscribed (1)
 - 447860021976 (free)
- Delivery Reports:** A section showing a large blue circle representing the delivery status. Below it, a legend indicates:
 - Delivered 0% (0)
 - Pending 100% (1)
 - Failed 0% (0)
- Help:** A section with instructions, a 'Watch Instructional Video' button, and a 'Question' form.


The bottom status bar shows: Company: Chez Nous, International: Disabled, Credits Remaining: 126, Sender ID: MySenderID, Account Number: 13746.

Delivery reports and keywords

(just click on Message Control)

 **Main Menu > Message Control**

| Message | Respond | Inboxes | Export Reports | Products |
|--|---|---|---|---|
|  New  Edit  Delete |  Reply  Forward |  Configure  Unsubscribe |  Delivery Reports  Sent History |  Purchase |

|  Outboxes | Date | Message | Volume | Credits | Campaign |
|---|-----------------|--|--------|---------|------------|
| Scheduled Items | Sep 17 14:42:08 | Text JAKE 88802 | 1 | 1 | 1347889146 |
| Sent Items | Sep 17 10:50:06 | DEAL!! Chez Nouz is giving you £15 off an... | 122 | 122 | 1347872528 |
| API Sent Items | | | | | |

Multiple campaign exporting









Using the 'Delivery Reports' button in the toolbar you can export the delivery reports from all your campaigns or even select the specific ones that you wish to.

Exporting your Sent messages

Clicking the 'Sent History' button in the above toolbar allows to export your sent messages in several different file types.

Delivery reports and keywords

(just click on Message Control)

| Message | Respond | Inboxes | Export R |
|---|---|---|---|
|  New  Edit  Delete |  Reply  Forward |  Configure  Unsubscribe |  Delivery Reports |

| Outboxes | Date | Message |
|-----------------|-----------------|--|
| Scheduled Items | Sep 17 14:42:08 | Text JAKE 88802 |
| Sent Items | Sep 17 10:50:06 | DEAL!! Chez Nouz is giving you £15 off |
| API Sent Items | | |

| Inboxes |
|--|
| DTRC - unsubscribe keyword (0) XAZCA - Free code on 88802 (0) JAKE - unsubscribed (1) 447860021976 (free) |

Sent and scheduled items

Here we can see what messages we have sent and what we have scheduled into send.

Looking at your replies

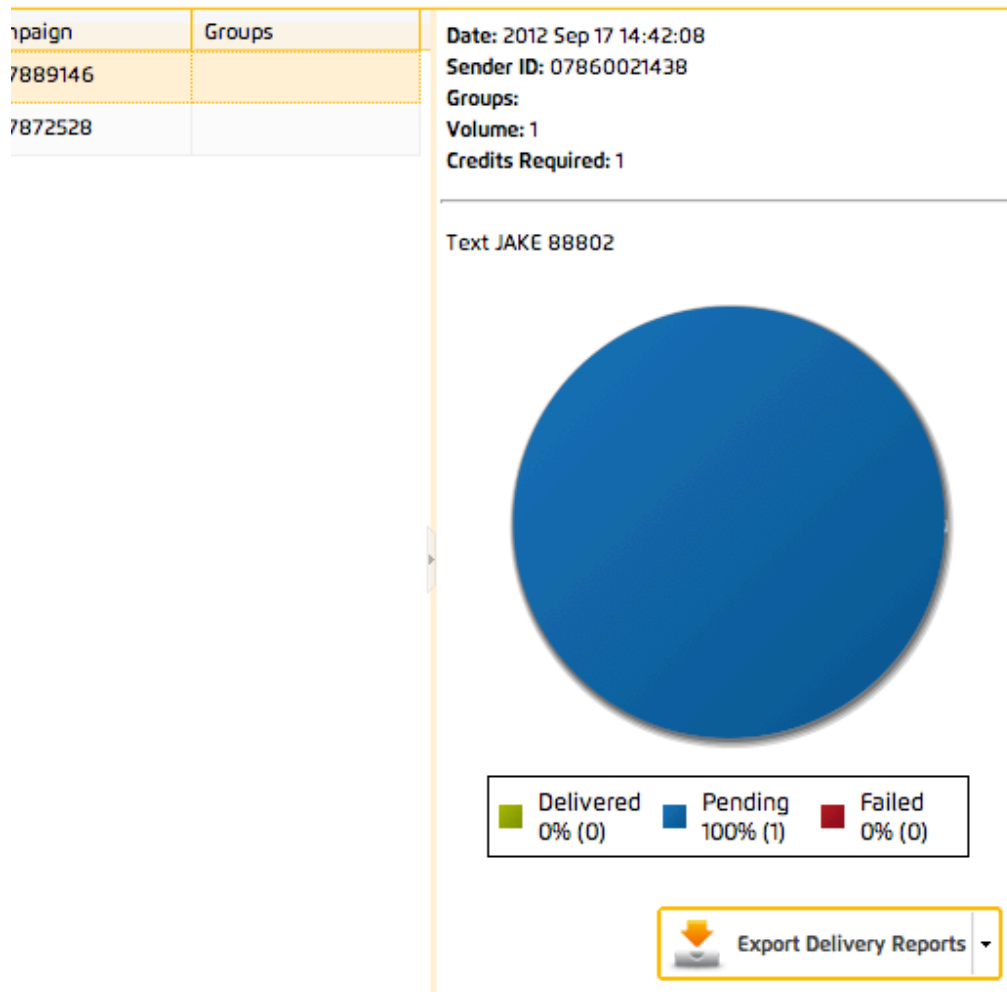
Inboxes section lists all your replies and their details. So you can respond to each reply.

Configuring your Keywords

Clicking the 'Configure' button in the toolbar enables you to configure your Keywords. It also lets you reply by SMS or even email.

Delivery reports and keywords

(just click on Message Control)

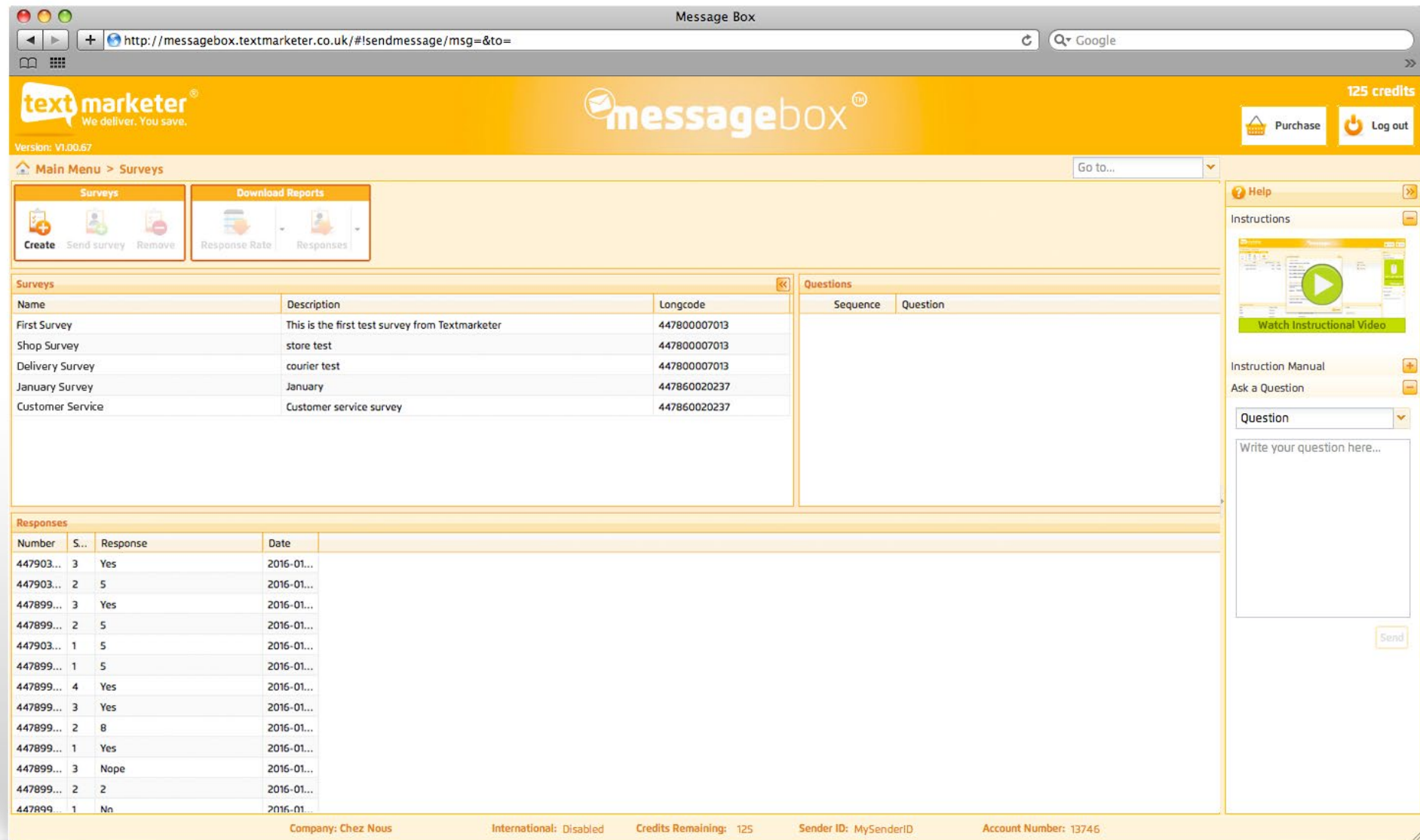


Delivery report

Select a message in your 'Sent messages' folder, then on the right of the screen you will see the delivery report. At the top are all the details about the campaign, then below a pie chart with the delivery details. You can export this report by clicking on the 'Export Delivery Reports' button below.


Sending SMS surveys

(just click on Surveys)






Sending SMS surveys



(just click on Surveys)

 **Main Menu > Surveys**

Surveys

 **Create**
 Send survey
  Remove

Download Reports

 Response Rate
  Responses

| Surveys | | |
|-----------------|---|--------------|
| Name | Description | Longcode |
| First Survey | This is the first test survey from Textmarketer | 447800007013 |
| Shop Survey | store test | 447800007013 |
| Delivery Survey | courier test | 447800007013 |

Creating a survey

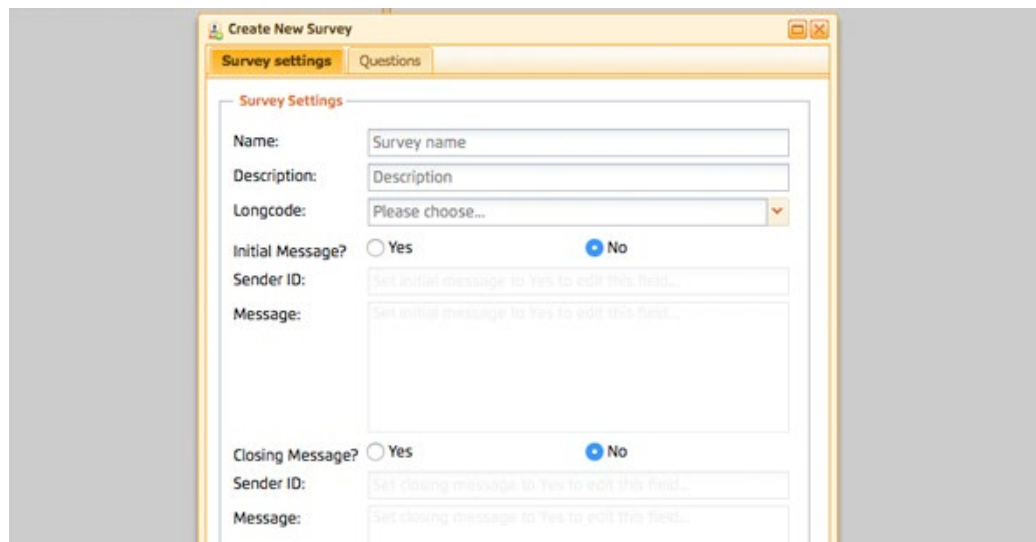
Using the 'Create' button in the toolbar you can start to create your own surveys. Once clicked a pop up window will appear.

Your saved/sent surveys

You can see all your saved and sent surveys stored under the toolbar. Clicking on one will display the questions on the right.

Sending SMS surveys

(just click on Surveys)



The screenshot shows the 'Create New Survey' window with the 'Survey settings' tab selected. The 'Survey Settings' section includes fields for 'Name' (Survey name), 'Description' (Description), and 'Longcode' (Please choose...). There are two sections for messages: 'Initial Message?' and 'Closing Message?'. Each section has radio buttons for 'Yes' and 'No', with 'No' selected in both. Below each message section are fields for 'Sender ID' and 'Message', each with a placeholder text: 'Set initial message to Yes to edit this field...' and 'Set closing message to Yes to edit this field...'.

Creating a survey - Create button

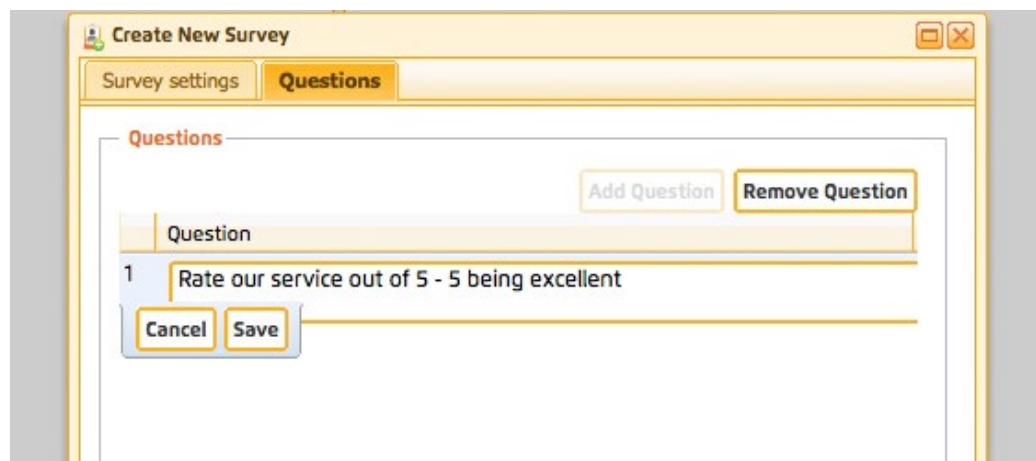
Enter the name and description of your survey and then select your longcode number from the drop down.

Initial message

We strongly advise you to send an initial message with your company's name as the Sender ID. It just let's the recipient know that they are about to receive your survey and who it is from.

Closing message

Again we strongly advise you to send a closing message to thank your customers for taking part in your survey.



The screenshot shows the 'Create New Survey' window with the 'Questions' tab selected. The 'Questions' section has a table with one question: '1 Rate our service out of 5 - 5 being excellent'. Above the table are buttons for 'Add Question' and 'Remove Question'. Below the table are 'Cancel' and 'Save' buttons.

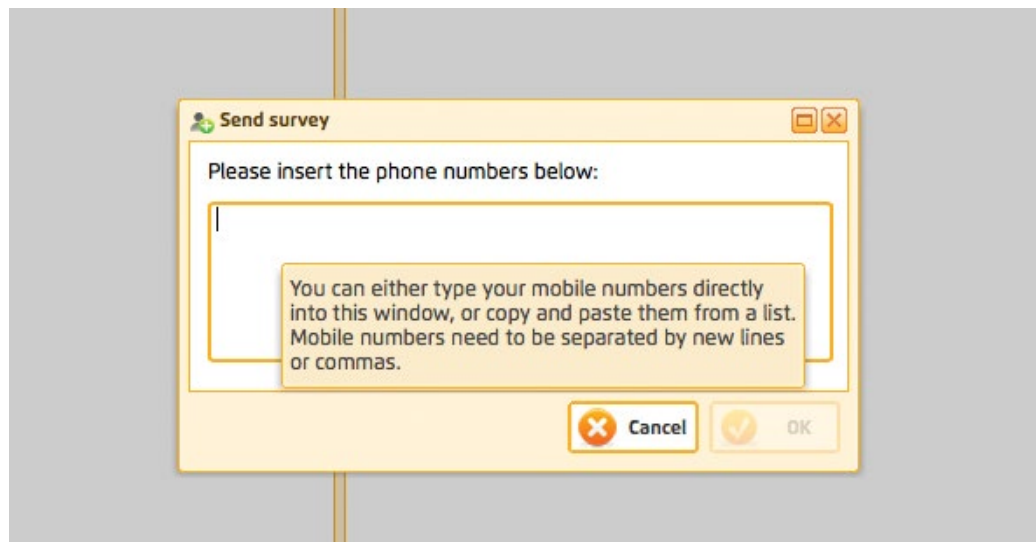
Adding questions to your survey

Simply click the 'Questions' tab, and then enter your questions. Press 'Save' then 'Add question' to add more questions to your survey.

The questions will be numbered in the order they will be sent. You can reorder them by dragging and dropping them into your desired order – then simply click 'Create survey.'

Sending SMS surveys

(just click on Surveys)



Send survey

In the toolbar at the top of the page, you will see the button 'Send Survey.' Simply click that and the pop up to the left will appear.

You can then add your recipients recipient's number in here, either by copy and pasting them or by typing them straight into the box provided.

Responses

At the bottom of the survey screen you will see your survey responses. These are the responses to all of your surveys, however by clicking on specific surveys or specific questions, you can filter the responses shown.

| Responses | | | |
|-----------|------|----------|------------|
| Number | S... | Response | Date |
| 447903... | 3 | Yes | 2016-01... |
| 447903... | 2 | 5 | 2016-01... |
| 447899... | 3 | Yes | 2016-01... |
| 447899... | 2 | 5 | 2016-01... |
| 447903... | 1 | 5 | 2016-01... |
| 447899... | 1 | 5 | 2016-01... |
| 447899... | 4 | Yes | 2016-01... |
| 447899... | 3 | Yes | 2016-01... |
| 447899... | 2 | 8 | 2016-01... |
| 447899... | 1 | Yes | 2016-01... |
| 447899... | 3 | Nope | 2016-01... |
| 447899... | 2 | 2 | 2016-01... |
| 447899... | 1 | Nn | 2016-01... |

Company: Chez No

| Download Reports | |
|------------------------------------|-----------|
| Response Rate | Responses |
| Description | |
| This is the first test survey from | |
| store test | |
| courier test | |
| January | |
| Customer service survey | |

Exporting response rates and responses

In the toolbar at the top of the survey page you will see the two buttons shown on the left, 'Response Rate' and 'Responses'.

'Response rate' will let you export the data of how many people answered specific questions in your survey, responses will export their answers to your questions asked in the survey.

To look and change your account details

(just click on Account Settings)

The screenshot shows a web browser window titled "Message Box" with the URL <http://messagebox.textmarketer.co.uk/#!sendmessage/msg=&to=>. The page features the "textmarketer" logo with the tagline "We deliver. You save." and the "messagebox" logo. In the top right corner, it displays "125 credits" along with "Purchase" and "Log out" buttons. A navigation bar includes "Main Menu" and "Account Settings" (selected), with a "Go to..." dropdown. Below this, there are tabs for "Account Details", "API Config", and "Form2SMS".

The "Account Details" section contains the following fields:

- Username (*):
- Password (*):
- Alert Mobile:
- Alert Email:
- Company (*):

A note indicates that fields marked with an asterisk (*) are required.

The "Account Alerts" section includes:

- Low Credit Warning: Alert when less than credits. ☒ Active ☐ Disabled
- Payment Processed: A payment or invoice has been processed. ☒ Active ☐ Disabled

The "Email Gateway Settings" section includes:

- Use Domain Authentication: ☐ Active ☒ Disabled
- Message Termination: ☒ Active ☐ Termination Disabled

A link [Know more about this feature here](#) is provided below the email gateway settings.

The "MessageBox Settings" section on the right includes:

- Lines per Page:

At the bottom right of the settings area are "Cancel" and "Save" buttons.

The right sidebar contains a "Help" section with a "Watch Instructional Video" button, an "Instruction Manual" link, and an "Ask a Question" form with a "Question" dropdown and a "Write your question here..." text area, followed by a "Send" button.

The footer displays account information: Company: Chez Nous, International: Disabled, Credits Remaining: 125, Sender ID: MySenderID, and Account Number: 13746.

To look and change your account details

(just click on Account Settings)

[Main Menu](#) > **Account Settings**

[Account Details](#) | [API Config](#) | [Form2SMS](#)

Account Details

Username (*):
 Password (*):
 Alert Mobile:
 Alert Email:
 Company (*):
 (*) Required fields

Account Alerts

Low Credit Warning: Alert when less than credits ☒ Active ☐ Disabled
 Payment Processed: A payment or invoice has been processed ☒ Active ☐ Disabled

Email Gateway Settings

Use Domain Authentication: ☐ Active ☒ Disabled
 Message Termination: ☒ Active ☐ Termination
[Know more about this feature here](#)

Account Details

Here you can change your username, password, alert email address and mobile number. The alert email/mobile details are used to send warnings of low credits and notifications of payments (if switched on).

Low Credit Warning level

It is useful to know when your account is running low on credits so you can top up. Enter the value here for us to warn you your credits are low. You will be sent an email and an SMS (if completed) - in this example - when this account reaches 1000 credits.

Switch off alerts

You may not wish to receive any alerts. In which case you can simply click to disable one or both of them.

Email to SMS - Domain Authentication

You can also set your system to authenticate on the domain of your email sender address instead of username and password.

Tip: Always remember to click 'Save' after you've changed anything.

Your unsubscribed numbers

(just click on Manage Contacts)

The screenshot displays the Message Box web application interface. The browser address bar shows the URL: <http://messagebox.textmarketer.co.uk/#!sendmessage/msg=&to=>. The page features a yellow header with the 'textmarketer' logo and 'messagebox' branding. A '125 credits' balance is shown in the top right corner, along with 'Purchase' and 'Log out' buttons. The main navigation bar includes a 'Main Menu > Manage Contacts' breadcrumb and a 'Go to...' dropdown. Below this, there are several functional tabs: 'Message' (with a 'New' button), 'Contact' (with 'Add', 'Edit', 'Delete', 'Delete from list', 'Move To', and 'Refresh' buttons), 'Group' (with 'New', 'Edit', 'Delete', and 'Empty' buttons), 'Import' (with an 'Import' button), 'Export' (with an 'Export' button), and 'Products' (with a 'Purchase' button). A search bar with 'Find:' and a 'Section Filter' dropdown is present. The main content area displays a table with columns: Name, Number, First Name, Surname, Company, Email, City, Country, Custom Data 1, Custom Data 2, Custom Data 3, and Custom Data 4. The table lists two main categories: 'TextMarketer' (with sub-items 'Existing Customers (0)' and 'Special Offer (8)') and 'Inboxes' (with sub-item 'JAKE (2)'). On the right side, there is a 'Help' sidebar containing 'Instructions' (with a 'Watch Instructional Video' button), 'Instruction Manual', 'Ask a Question', and a 'Question' form with a 'Send' button. The footer of the page provides account details: 'Company: Chez Nous', 'International: Disabled', 'Credits Remaining: 125', 'Sender ID: MySenderID', and 'Account Number: 13746'.

Your unsubscribed numbers

(just click on Manage Contacts)

Find: Section Filter:

| Name | Number | First Name | Surname | Company | Email | City | Country | Custom Data 1 | Custom Data 2 | Custom D |
|------------------------|--------------|------------|---------|---------|-------|------|---------|---------------|---------------|----------|
| TextMarketer | | | | | | | | | | |
| Existing Customers (0) | | | | | | | | | | |
| Special Offer (8) | | | | | | | | | | |
| Inboxes | | | | | | | | | | |
| JAKE (2) | | | | | | | | | | |
| | 447795146132 | | | | | | | | | |
| | 447807589742 | | | | | | | | | |

Your STOP code

This is where your unique STOP code is shown. It will be a 4 character code, in this case 'JAKE'. This is what people have to text to 88802 to be added to your STOP list. Click the drop down to see all the numbers that have unsubscribed. The numbers can remain in their groups but our system will not send a message to them.

Anyone who texts your STOP code in to 88802 will be added to your STOP list and the system will not send any further messages

to any number on the list. A text to 88802 simply costs 1 text at the sender's standard network rate - it is not a premium rate system.

It is important you text in your STOP code yourself to activate the system. Do this from your mobile now. It will take about 10 minutes to automatically activate (and you'll then see 1 in the volume of unsubscribers).

Adding your unsubscribed message

(just click on Send SMS)

What's best way of wording the unsubscription option in the outbound text? There are 2 options here.

Option 1 – Set the sender ID as 88802. Then at the end of your texts add "Reply [stop code] to cancel." (use your STOP code.)

Option 2 - If you wish to keep your sender name as it is, you need to give fuller instructions on how to unsubscribe. E.g "Text [stop code] to 88802 to cancel."

Hint: After you've typed your message, you can click the stop button to automatically insert the unsubscribe text at the end of the message.

Keywords are not case sensitive.

1. Numbers

To: Type or Copy and Paste mobile phone numbers...

2. Message

Message: We are offering 20% of all meals this Friday! Some come down and see us at Chez Nous. To opt out text JAKE to 88802

Fields: [Dropdown]

Stop: [Button]

URL Shorten: [Button]

Not writing 115 Chars 497 Max Chars

Save to Message Library [Button]

Company: Chez Nous International: Disabled Credits

Buying your credits and checking the financials

(just click on Financials)

The screenshot shows the Message Box web interface. The browser address bar displays `http://messagebox.textmarketer.co.uk/#!sendmessage/msg=&to=`. The page header includes the 'textmarketer' logo with the tagline 'We deliver. You save.', the 'messagebox' logo, and a '125 credits' balance. Navigation links for 'Purchase' and 'Log out' are visible. The main menu shows 'Main Menu > Financials'. Below this, there are tabs for 'Message', 'Invoices', 'Become a Partner', and 'Products'. The 'Invoices' tab is active, displaying a table of financial transactions.

| Date | Total Value in £ | Type | Purchase Order | Status | Action | Invoice no |
|-------------------|------------------|---------|----------------|-----------|--------|------------|
| Feb 04 2013 09:23 | 0.00 | Credits | | Archived | | R1230865 |
| Sep 17 2012 10:23 | 0.00 | Credits | | Completed | | R1230705 |

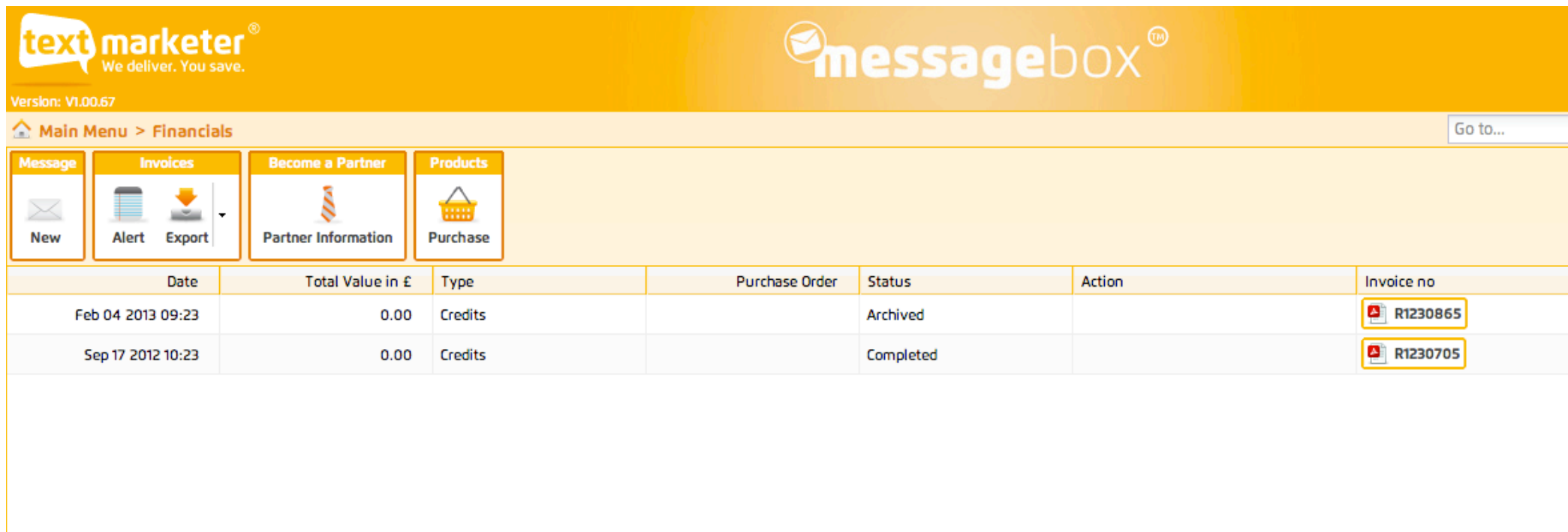
Below the main table, there is a 'Subscriptions and Alerts' section with a table of active subscriptions:

| Item | Product Type | Status | Action |
|-------|--------------|--------------------------|-------------|
| DTRC | Keyword | Permanent | |
| JAKE | Keyword | Ends in more than 1 year | Resubscribe |
| XAZCA | Keyword | Permanent | |



The footer of the interface displays the following information: Company: Chez Nous, International: Disabled, Credits Remaining: 125, Sender ID: MySenderID, and Account Number: 13746. On the right side, there is a 'Help' section with links to 'Instructions', 'Watch Instructional Video', 'Instruction Manual', and 'Ask a Question'.

Buying your credits and checking the financials

(just click on Financials)



The screenshot shows the Textmarketer and Messagebox interface. The header includes the Textmarketer logo with the tagline "We deliver. You save." and the Messagebox logo. Below the header, the version "Version: V1.00.67" is displayed. The navigation bar shows "Main Menu > Financials" and a "Go to..." search box. The main content area features four tabs: "Message" (with a "New" button), "Invoices" (with "Alert" and "Export" buttons), "Become a Partner" (with a "Partner Information" button), and "Products" (with a "Purchase" button). Below the tabs is a table with the following data:

| Date | Total Value in £ | Type | Purchase Order | Status | Action | Invoice no |
|-------------------|------------------|---------|----------------|-----------|--------|--|
| Feb 04 2013 09:23 | 0.00 | Credits | | Archived | |  R1230865 |
| Sep 17 2012 10:23 | 0.00 | Credits | | Completed | |  R1230705 |

Your Purchases






You can see the purchases you have made, the date, cost, and whether they are paid or unpaid.

Invoices

By clicking the PDF icon on the right you can download a PDF invoice of your required purchase.

Buying your credits and checking the financials

(just click on Financials)

| Message | Invoices | Become a Partner | Products |
|--|---|--|---|
|  New |   Alert Export |  Partner Information |  Purchase |

| Date | Total Value in £ | Type | Purchase |
|-------------------|------------------|---------|----------|
| Feb 04 2013 09:23 | 0.00 | Credits | |
| Sep 17 2012 10:23 | 0.00 | Credits | |

Become a partner

You can use your partner code to introduce other customers/clients to Text Marketer. You will receive 10% commission on all purchases made by companies you introduce so long as they use our standard pricing. A monthly report is sent to you within 2 working days after the end of the month with your commission statement. You simply invoice us & we pay directly into your bank account.

| Subscriptions and Alerts | | | |
|--------------------------|--------------|--------------------------|-------------------------------|
| Item | Product Type | Status | Action |
| DTRC | Keyword | Permanent | |
| JAKE | Keyword | Ends in more than 1 year | Resubscribe ▼ |
| XAZCA | Keyword | Permanent | |

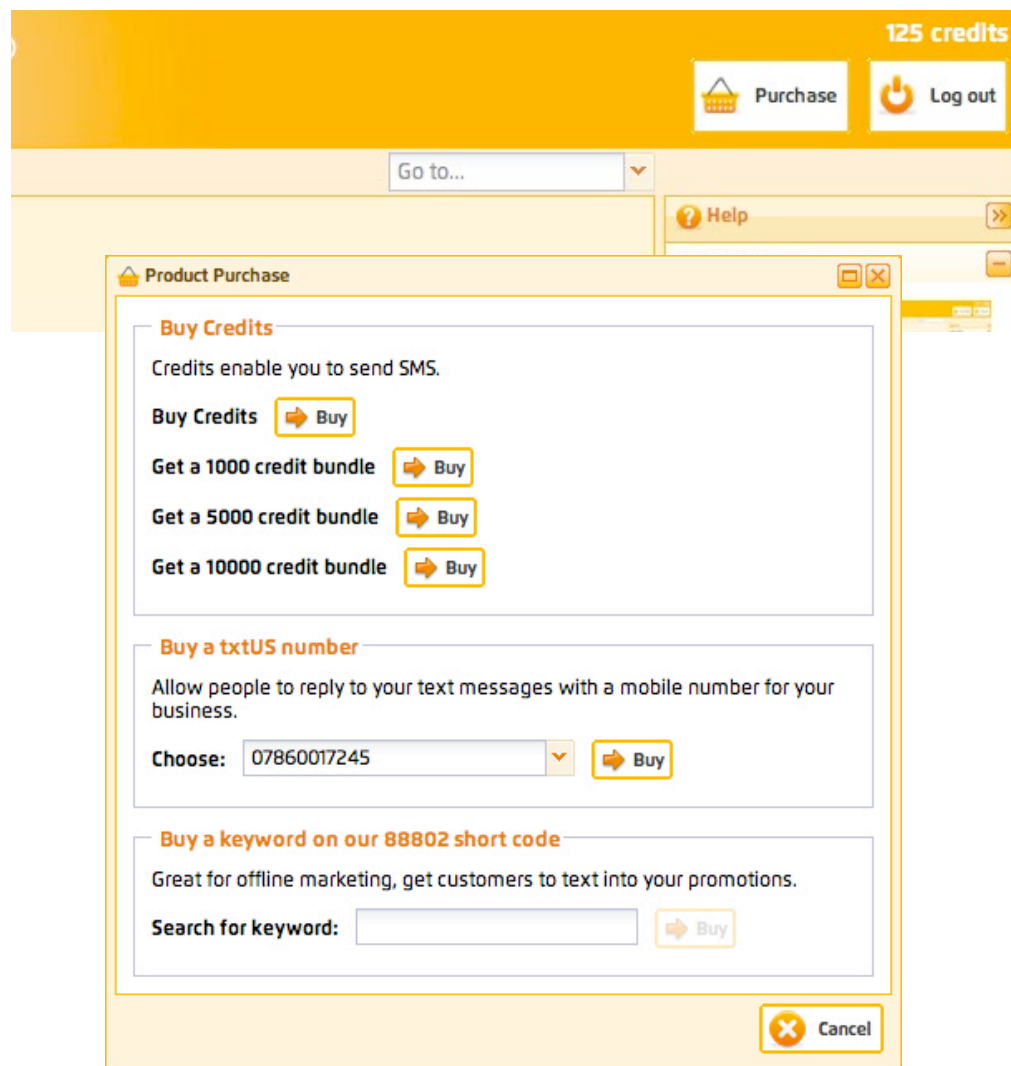
Configure and Unsubscribe

If you want your details and alert setting for particular Keywords and numbers then you can here, just at the bottom of the page.

Also you can unsubscribe current keywords, and re-subscribe to old keywords. In here is also your permanent unsubscribe word which you can not unsubscribe from.

Buying your credits and checking the financials

(just click on Financials)



Purchasing

You can purchase credits, keywords and txtUs virtual mobile numbers by clicking the Purchase button top right and pay by Credit/Debit card (via PayPal), your PayPal account, Google Wallet or you can generate an invoice to pay by BACS.

This will bring up a little pop up window as seen on the left, which enables you to buy credits, txtUs numbers and keywords.

If you buy by card, credits will be added automatically as soon as your payment authorises and you will be emailed a VAT invoice on completion as well as an invoice being held in your account.

Generate an invoice to pay by BACS/CHAPS If your order is more than £10 plus VAT, you also have the option of generating a pro-forma invoice to pass to your accounts department to pay by BACS/CHAPS/FASTPAY. Please note the credits will not be added to your account until the money has credited our account.

Note: There is also a facility to automatically generate invoices when your credits hit a certain level so you're always topped up.

Other advanced tools and functions on the Text Marketer system

Send text messages to land line numbers

Search "landline" at the site. You can also send texts to land line numbers with your system, following a couple of simple rules.

Cancelling a txtUs or Keyword subscription

Search "cancel" at the site. There are no long term contracts with txtUs or keywords. You can cancel them at any time, easily in your account. Just click on the Financials section and you will find your Keyword subscriptions at the bottom of the page.

Reselling Text Marketer accounts

Search "reseller" at the site. A great way to build a long term business is to resell our services. You grow your client base and received commission for the life of the account.

Using the SMS gateway

We have a huge range of tools available for developers to integrate both outgoing and incoming texts. We also include example code at our developers area. Click here to see our developers area.

